



Sustainability Accounting Standards Board (SASB) Index

PG&E is committed to continuous improvement when it comes to how we report our impacts and sustainable business strategies. The table below reflects PG&E's reporting of metrics in accordance with the Sustainability Accounting Standards Board (SASB) voluntary reporting framework. Unless otherwise noted, our response reflects year-end 2020 performance. Data included in this disclosure may differ from other disclosures in order to conform to the SASB reporting requirements.

Electric Utilities Standard

SASB Code	Accounting Metric	Unit of Measure	PG&E Response
Greenhouse Gas Emissions and Energy Resource Planning			
IF-EU-110a.1	Gross global Scope 1 emissions ¹	Metric tons CO ₂ e	4,502,816
	Percentage covered under emissions-limiting regulations ¹	Percentage (%)	62%
	Percentage covered under emissions-reporting regulations ¹		98%
IF-EU-110a.2	Greenhouse gas emissions associated with power deliveries ^{1, 2}	Metric tons CO ₂ e	43,649
IF-EU-110a.3	Discussion of long-term and short-term strategy or plan to manage Scope 1 emissions, emissions reduction targets, and an analysis of performance against those targets	N/A	Climate Change
IF-EU-110a.4	Number of customers served in markets subject to renewable portfolio standards (RPS)	Number	5,515,107
	Percentage fulfillment of RPS target by market	Percentage (%)	100%
Air Quality			
IF-EU-120a.1	NO _x	Metric tons	128
	SO _x		14
	Particulate matter (PM ₁₀)		88
	Lead (Pb)		0
	Mercury (Hg)		0
	Percentage of NO _x in or near areas of dense population	Percentage (%)	100%
	Percentage of SO _x in or near areas of dense population		100%
	Percentage of particulate matter (PM ₁₀) in or near areas of dense population		100%
	Percentage of lead (Pb) in or near areas of dense population		0%
	Percentage of mercury (Hg) in or near areas of dense population		0%
Water Management			
IF-EU-140a.1	Total water withdrawn	Thousand cubic meters (m ³)	Saltwater: 3,160,483 Freshwater: 1,181
	Total water consumed		Freshwater: 562
	Percentage of total water withdrawn in regions with high or extremely high baseline water stress	Percentage (%)	Saltwater: 0% Freshwater: 17%
	Percentage of total water consumed in regions with high or extremely high baseline water stress		Saltwater: 0% Freshwater: 28%
IF-EU-140a.2	Number of incidents of non-compliance associated with water quantity and/or quality permits, standards, and regulations	Number	1
IF-EU-140a.3	Description of water management risks and discussion of strategies and practices to mitigate those risks	N/A	Water

SASB Code	Accounting Metric	Unit of Measure	PG&E Response
Coal Ash Management			
IF-EU-150a.1	Amount of coal combustion residuals (CCR) generated	Metric tons	PG&E does not have coal operations
	Percentage CCR recycled	Percentage (%)	PG&E does not have coal operations
IF-EU-150a.2	Total number of CCR impoundments, broken down by hazard potential classification and structural integrity assessment	Number	PG&E does not have coal operations
Energy Affordability			
IF-EU-240a.1 ³	Average retail electric rate for residential customers	USD/KWh	\$0.18524
	Average retail electric rate for commercial customers		\$0.18239
	Average retail electric rate for industrial customers		\$0.10851
IF-EU-240a.2	Typical monthly electric bill for residential customers for 500 kWh	USD	\$133.66
	Typical monthly electric bill for residential customers for 1,000 kWh		\$287.38
IF-EU-240a.3	Number of residential customer electric disconnections for non-payment	Number	50,472
	Percentage of residential customer electric disconnections for non-payment reconnected within 30 days	Percentage (%)	91%
IF-EU-240a.4	Discussion of impact of external factors on customer affordability of electricity, including the economic conditions of the service territory	N/A	Energy Affordability
Workforce Health and Safety			
IF-EU-320a.1 ⁴	Total recordable incident rate	Rate per 100 full-time workers	2.21
	Fatality rate		0.004
	Near miss frequency rate		3.5
End-Use Efficiency and Demand			
IF-EU-420a.1	Percentage of electric utility revenues from rate structures that are decoupled	Percentage (%)	100%
IF-EU-420a.2	Percentage of electric load served by smart grid technology (SmartMeters)	Percentage (%) by megawatt hours (MWh)	99%
IF-EU-420a.3	Customer electricity savings from efficiency measures	Megawatt hours (MWh)	1,732,300
Nuclear Safety and Emergency Management			
IF-EU-540a.1	Total number of nuclear power units, broken down by U.S. Nuclear Regulatory Commission (NRC) Action Matrix Column	Number	2
IF-EU-540a.2	Description of efforts to manage nuclear safety and emergency preparedness	N/A	Nuclear Operations
Grid Resiliency			
IF-EU-550a.1	Number of incidents of non-compliance with physical and/or cybersecurity standards or regulations	Number	This information is confidential
IF-EU-550a.2	System Average Interruption Duration Index (SAIDI)	Minutes	153.2
	System Average Interruption Frequency Index (SAIFI)		1.179
	Customer Average Interruption Duration Index (CAIDI)		130.0

SASB Code	Accounting Metric	Unit of Measure	PG&E Response
Activity Metrics			
IF-EU-000.A	Number of residential customers served	Number	4,842,860
	Number of commercial customers served		544,393
	Number of industrial customers served		1,312
IF-EU-000.B	Total electricity delivered to residential customers	Megawatt	29,814,086
	Total electricity delivered to non-residential customers	hours (MWh)	48,682,708
IF-EU-000.C	Length of distribution lines	Kilometers (km)	173,000
	Length of transmission lines		29,000
IF-EU-000.D	Total electricity generated	Megawatt hours (MWh)	29,326,000
	Percentage by major energy source	Percentage (%)	Renewable Energy and Storage
	Percentage in regulated markets		100%

1. Reflects 2019 greenhouse gas emissions given that 2020 emissions are currently undergoing third-party verification.

2. For 2019 emissions reporting, PG&E used the California Energy Commission's Power Source Disclosure program methodology to calculate the CO₂ emission rate associated with the electricity delivered to retail customers. As required by AB 1110, the CEC modified the Power Source Disclosure program methodology in 2020 for the 2019 reporting year. This methodology differed from prior reporting years and results in a significantly lower emissions rate.

3. Average rate includes all customers (bundled and departing load) that receive delivery service from PG&E.

4. Data for PG&E employees.

Gas Utilities Standard

SASB Code	Accounting Metric	Unit of Measure	PG&E Response
Energy Affordability			
IF-GU-240a.1	Average retail gas rate for residential customers	USD/MMBtu	\$1.49022
	Average retail gas rate for commercial and industrial customers		\$1.15622
	Average retail gas rate for transportation services only		\$0.39607
IF-GU-240a.2	Typical monthly gas bill for residential customers for 50 MMBtu of gas delivered per year	USD	\$62.08
	Typical monthly gas bill for residential customers for 100 MMBtu of gas delivered per year		\$124.18
IF-GU-240a.3	Number of residential customer gas disconnections for non-payment	Number	185
	Percentage of residential customer gas disconnections for non-payment, reconnected within 30 days	Percentage (%)	45%
IF-GU-240a.4	Discussion of impact of external factors on customer affordability of gas, including the economic conditions of the service territory	N/A	Energy Affordability
End-Use Efficiency			
IF-GU-420a.1	Percentage of gas utility revenues from rate structures that are decoupled	Percentage (%)	100%
IF-GU-420a.2	Customer gas savings from efficiency measures	Million British Thermal Units (MMBtu)	3,580,000
Integrity of Gas Delivery Infrastructure			
IF-GU-540a.1	Number of reportable pipeline incidents	Number	2
	Number of Corrective Action Orders (CAO)		0
	Number of Notices of Probable Violation		0
IF-GU-540a.2	Percentage of distribution pipeline that is cast and/or wrought iron	Percentage (%) by length	0.001%
	Percentage of distribution pipeline that is unprotected steel		0.006%
IF-GU-540a.3	Percentage of gas transmission pipelines inspected	Percentage (%) by length	Strength Test: 93% (6,118 miles) In-Line Inspections: 43% (2,816 miles) Direct Assessment: • External Corrosion Direct Assessment: 14% (903 miles) • Internal Corrosion Direct Assessment: 5.7% (373 miles) • Stress Corrosion Cracking Direct Assessment: 0.2% (12 miles) Other: <1% • Direct Examination: <1 mile • Low Stress Re-assessment: 31 miles
	Percentage of gas distribution pipelines inspected (distribution leak survey) ¹		44.9%
IF-GU-540a.4	Description of efforts to manage the integrity of gas delivery infrastructure, including risks related to safety and emissions	N/A	Gas Operations

1. PG&E reports this metric in percentage of distribution services rather than percentage by length.

SASB Code	Accounting Metric	Unit of Measure	PG&E Response
Activity metrics			
IF-GU-000.A	Number of residential customers served	Number	4,322,450
	Number of commercial customers served		228,211
	Number of industrial customers served		1,167
IF-GU-000.B	Amount of natural gas delivered to residential customers	Million British Thermal Units (MMBtu)	187,498,456
	Amount of natural gas delivered to commercial customers		77,999,819
	Amount of natural gas delivered to industrial customers		515,444,209
	Amount of natural gas transferred to a third party		94,431,122
IF-GU-000.C	Length of gas transmission pipelines	Kilometers (km)	10,622
	Length of gas distribution pipelines		70,006