

Introduction to the Employee Code of Conduct

VIDEO TRANSCRIPT:

Hi, I'm Patti Poppe, CEO of PG&E Corporation.

We are so privileged to serve the people of Northern and Central California with their electricity and natural gas.

Our customers are our friends, our families and our neighbors. ...
They're at the center of everything we do.

And we recognize that they're counting on us ... to not only deliver their energy safely and reliably – but to do our work the right way and with integrity, every day.

For all of us at PG&E, our Employee Code of Conduct outlines the expectations for how we work.

It defines our values and the culture we want to achieve.

Each of us has a personal responsibility to follow both the letter and the spirit of our Code of Conduct.

And in doing so, we hope to show our customers and communities that we are worthy of their trust.