



Pacific Gas and Electric Company

	3 months ended		Year to date	
	12/31/2003	12/31/2002	12/31/2003	12/31/2002
Electric Sales (in millions kWh)				
Residential	7,077	6,476	29,024	27,435
Commercial	8,186	7,599	31,889	31,328
Industrial	3,745	3,533	14,653	14,729
Agricultural	854	713	3,909	4,000
Public street and highway lighting	128	187	605	674
Other electric utilities	4	61	76	64
Sales from Energy Deliveries	19,994	18,569	80,156	78,230
Total Electric Customers	-	-	4,857,659	4,806,967
Bundled Gas Sales (in MMDth) (1)				
Residential	52	47	201	205
Commercial	21	21	82	80
Industrial	0	1	0	1
Total Bundled Gas Sales	73	69	283	286
Total Transportation Only (1)	138	130	537	510
Total Gas Sales	211	199	820	796
Total Gas Customers (2)	-	-	4,037,519	3,984,604
Sources of Electric Energy (in millions kWh)				
Utility Generation				
Nuclear	4,789	3,205	17,285	16,305
Hydro (net)	2,476	2,277	11,055	9,413
Fossil	223	326	497	845
Total Utility Generation	7,488	5,808	28,837	26,563
Purchased Power				
Qualifying Facilities	4,484	4,600	18,748	20,810
Irrigation Districts	572	576	4,420	3,528
Other purchased power	2,011	874	7,589	3,833
Total Purchased Power	7,067	6,050	30,757	28,171
Delivery from DWR (1)	5,615	6,213	23,342	21,031
Delivery to Direct Access Customers	2,213	1,500	8,978	7,433
Other (includes energy loss) (1)	(2,389)	(1,002)	(11,758)	(4,968)
Total Electric Energy Delivered	19,994	18,569	80,156	78,230
Diablo Canyon Performance				
Overall capacity factors (including refuelings)	100%	67%	91%	86%
Refueling outage period	-	-	2/3-3/26	4/28-5/26
Refueling outage duration (days)	-	-	51.2	30.3

(1) Certain volumes for the prior year have been reclassified to conform with the current year's presentation.

(2) Gas Customers for 2003 are represented by the number of active accounts. The 2002 figure represents a 12-month average of billing accounts.